

NATIONAL RESOURCE CENTER FOR CHILD PROTECTIVE SERVICES

Technical Assistance Site Report



Prepared for: Missouri Children's Division
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Situation and Technical Assistance Request

Site Visit

The state of Missouri, in collaboration with the National Resource Center on Organizational Improvement, requested technical assistance from the National Resource Center for Child Protective Services (NRCCPS) to assist with an evaluation and analysis of “safety across the board” as currently conceptualized and practiced by the Children’s Division. In mid July 2005, an on site meeting occurred to gather additional information and further refine and clarify the request. During that meeting a logic model and work plan were developed to guide our work together. Given the comprehensive nature of the request, i. e. a review of all aspects of safety, we decided to begin with an initial policy review to be completed by the end of September, and to continue our work in planning the rest of the safety analysis, to occur in the next federal fiscal year. Missouri staff forwarded the following information for review by NRCCPS:

- Child Welfare Manual
- So Interesting Fact sheet
- Children’s Division Annual and Monthly Reports
- Map of CD districts
- Peer Review Tool and Instructions
- Overall QA Plan
- Staff Survey
- Final Report on *Confirming Safe Environments*
- Organizational Excellence Survey Quarterly Reports
- Draft of Workbook, which includes safety and risk forms and instructions

The site meeting was attended by a designated work group of key Missouri staff, including some regional managers, training staff and QA staff, as well as by James Harrison.

Next Steps

The first step was for NRCCPS to conduct an initial review of safety policy and to formulate a report with recommendations. This is completed and has been sent to

Missouri staff, Steve Priester with OI, and to Ann Burds with the Regional Office. This review will form the basis for continuing work on reviewing safety across the board In Missouri. Contingent upon Regional Office approval, we will meet again in November, 2005.