

NATIONAL RESOURCE CENTER FOR CHILD PROTECTIVE SERVICES

Technical Assistance Site Report



Prepared for South Carolina Department of Social Services
By Terry Roe Lund, MSSW , NRCCPS
Regarding Site Visit of June 7, 8 and 9

Situation and Technical Assistance Request

South Carolina requested technical assistance to help with one of its PIP strategies regarding intake practice and decision making. This TA could also help DSS address multiple community concerns and policy gaps regarding intake.

Site Visit

Terry Roe Lund from NRCCPS made a site visit to DSS on June 7, 8 and 9, as a follow up to an earlier site visit in April. During this visit, the DSS state office staff and selected county office experts met with Terry Roe Lund, who provided state of the art information on intake practice and decision making.

The county office experts provided additional detail about current intake functioning, how the state of the art information contrasts, and what systemic supports are needed (beyond training) to improve intake.

The last day of the site visit was devoted to debriefing of the county experts' recommendations and finalizing of next steps with state office staff.

Next Steps

DSS will select a group of county supervisory staff to function as trainers. Terry Roe Lund will develop training content as directed by the county experts and state office staff. She will develop a 2 day training session and deliver a train the trainers session to two groups of county supervisors/trainers.

The next site visits will be Aug 30 and 31 and September 15 and 16. The two day train the trainers session will comprise each site visit.