

# **NATIONAL RESOURCE CENTER FOR CHILD PROTECTIVE SERVICES**

## **Technical Assistance Site Report**



Prepared for: Oregon DHS-Child and Family Administration  
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### Situation and Technical Assistance Request

Oregon has requested technical assistance to improve their safety practice, develop change based services, and to develop a procedural manual that directs the work of staff in safety practice throughout the life of a CPS case. The first priority is the development of the procedure manual.

### Site Visit

Prior to the site visit, multiple procedural drafts were reviewed and feedback provided on a majority of them. In addition, previous program evaluations were reviewed. A working paper on Safety Practice and Concepts was provided to the workgroup, as were two documents on procedure writing. A site visit occurred on January 11<sup>th</sup> and 12<sup>th</sup>, 2006 with the key leadership and the procedure writers. The first day was primarily dedicated to clarifying the focus of NRCCPS TA re: providing clarity for procedure writers on sound safety practice throughout the life of the case and developing a template for procedures that standardizes the writing and development process. Oregon staff provided an overview of their current GAP and FACIS systems to further NRCCPS's understanding of current Oregon practice. Day 2 was focused on discussion of safety concepts and practice and areas for improvement. The group requested written information on a safety intervention system model, and indicated a desire to alter their current approach. This recommendation will be taken to the Director for consideration.

### Next Steps:

The original plan was to provide a detailed assessment of areas for improvement in Oregon's current safety practice. However, shortly after the meeting the decision was made to move ahead with implementation of a comprehensive, revised safety model. NRCCPS provided a safety intervention model that describes all components of a safety system, and the associated tasks and processes for Oregon's review. In a phone conference it was decided that another on site visit was needed to review these concepts, respond to

questions, clarify model expectations and finalize the plan for procedure writing. That meeting will be held on February 7<sup>th</sup>, 2006.