



**Montana Work Plan  
FY2007**

<b>TTA Ticket Number:</b>	4110
<b>NRC:</b>	NRC for Child Protective Services
<b>State:</b>	Montana
<b>Contact Person:</b>	Touffimire, Ryan
<b>Initial Contact Date:</b>	08/02/2007
<b>TA Lead Staff:</b>	Holder, Todd
<b>Tribes Served:</b>	
<b>Service Request:</b>	Evaluation and enhancement of the state's central hotline system including review of policy and procedure; evaluation of practice and decision making; consideration of worker performance.
<b>Reason for Request:</b>	Program development and enhancement
<b>Timeframe:</b>	June - September 2007
<b>RO Specialist Informed:</b>	No
<b>ACF Contact Person:</b>	Busch, Eric
<b>Cooperating NRCs:</b>	

**Work Plan Information**

<b>Workplan Name:</b>	MT - Workplan
<b>Scope T/TA:</b>	Design a status evaluation of MT's central hotline and intake system.
<b>Regional Office Approval?</b>	No
<b>Timeframe for On Site T/TA</b>	July - September 2007

**Work Plan Tasks**

<b>Task #:</b>	1
<b>Task:</b>	Travel to MT (08/02/07) to meet with staff to develop plan.
<b>Responsible Party:</b>	Todd Holder
<b>Due Date:</b>	08/03/2007

<b>Task #:</b>	2
<b>Task:</b>	Review policy, procedures and other materials, plan the approach.
<b>Responsible Party:</b>	Todd Holder
<b>Due Date:</b>	08/22/2007
<b>Task #:</b>	3
<b>Task:</b>	Design evaluation.
<b>Responsible Party:</b>	Todd Holder; Wayne Holder
<b>Due Date:</b>	08/29/2007
<b>Task #:</b>	4
<b>Task:</b>	Travel to MT (09/05-07/2007) meet with work group to review design and plan next steps.
<b>Responsible Party:</b>	Todd Holder, Wayne Holder
<b>Due Date:</b>	09/07/2007
<b>Task #:</b>	5
<b>Task:</b>	Travel to MT ( 10/22-25/2007) conduct focus groups, evaluation, debrief.
<b>Responsible Party:</b>	Todd Holder, Wayne Holder
<b>Due Date:</b>	10/25/2007
<b>Plans for follow up T/TA (and responsible party)</b>	The project will continue in FY2008. The next steps would be TA Request and Approval.
<b>Follow Up time Frame</b>	FY2008
<b>Expected outcomes of T/TA on organization and children and families</b>	Improved Intake Screening
<b>Will expected outcomes be captured in evaluation efforts</b>	No
<b>Explanation of evaluation</b>	