

# **NATIONAL RESOURCE CENTER FOR CHILD PROTECTIVE SERVICES**

## **Technical Assistance Report**

Prepared for : Oregon  
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On-site dates: July 8 and 9, 2007

Please indicate which responses were employed in this T/TA:

- Technical Assistance
- Training
- Phone Consultation
- Referral to another NRC
- Referral to Other Organization
- Review of Policy and Materials
- Publications Provided
- Secondary Research
- Other

(Please explain the Service Responses in the report which follows)

#### Situation and Technical Assistance Request

Oregon is requesting follow up TA related to the work done last fiscal year that provided direction and guidance for the design and implementation of a safety intervention system. They are in the process of rolling out this new approach to the work of CPS and staff have numerous process and practice questions that they would like to discuss. Overall, the expectation is to continue to support Oregon in this significant practice change with an emphasis on QA as a method of integrating and using information to assess and revise practice..

#### Site Visit

Prior to the site visit a two hour conference call was held with Oregon staff to respond to multiple practice questions re: safety practice. A site visit occurred on July 8 and 9, 2007 with key supervisory and management staff to review and discuss issues specific to safety practice, such as conditions for return, reunification as a safety decision, etc. An additional meeting was held to conceptualize supervisory support and development to help them become experts in safety. A plan for internal capacity building was developed using the Oregon consultants as experts and also as part of the QA

process. Detail on case review instruments and data elements necessary for monitoring and reporting on safety practice were also discussed with QA staff and other leadership. The site visit resulted in specific plans for supervisory and QA development.

#### Next Steps

Oregon will contact me after they complete the CFSR process in September to discuss next steps.